



Accessibility Guide for Kailzie Gardens

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Welcome

Kailzie Gardens is a renowned botanic garden and arboretum just a mile east of Peebles in the Scottish Borders.

At Kailzie you will discover 16 acres of gardens and woodlands laid down by generations of passionate gardeners. They provide a rich variety of colour, charm and interest if you are a keen gardener or if you simply want to enjoy a beautiful garden and woodlands with burnside walks and stunning views in an intimate, peaceful atmosphere

All the elements of a classic garden are here set off by the magnificent 19th century walled garden with Mackenzie and Moncur Glasshouses, herbaceous borders, hedges, immaculate lawns, a formal rose garden and flower and vegetable garden.

At a Glance

Level Access

- There is level access from the main entrance to:
 - The gardens
 - Disabled Toilet
 - Garden Shop
 - Cafe
 - Kailzie Gardens
 - Glasshouses

Hearing

- Some staff have disability awareness training.

General

- We have a complimentary ticket policy for personal assistants.
- There is at least 1 public toilet for disabled visitors.
- Some staff have disability awareness training.

Getting here

Kailzie Gardens
Peebles
EHh45 9HT

Travel by public transport

- You can get to Kailzie Gardens by bus and train.
- X62 bus from Edinburgh and Galashiels stops in Peebles. A taxi rank is available at the bus terminus. 5 minute journey. The bus stop is 1.50 miles / 100.6 km from Kailzie Gardens.
- The nearest train station is Galashiels. The train station is 17 miles / 27.4 km from Kailzie Gardens.
- Train station at Galashiels with direct links to Edinburgh X62 runs from Galashiels to Peebles



Travel by taxi

- You can get a taxi with M&D Taxis by calling 07518373992. The taxi company has a wheelchair accessible vehicle.



Parking

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
- From the car park to the entrance, there is level access. The path is sloped.
- The route is 5000mm wide, or more.
- Visitors can call before their visit to arrange help with access from a member of staff

Arrival



Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 5000mm wide, or more.
- The path is sloped.



Main entrance

- The main entrance has level access.

Getting around inside

Things to See and Do

- We have a complimentary ticket policy for personal assistants.
- We have performances with: relaxed.
- We have a designated quiet space.

The gardens

- From the main entrance to this area, there is level access. The route is 20000mm wide, or more. Some display information is low, for wheelchair users. There are seats.



Public toilet

Disabled Toilet

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access. The route is 5000mm wide, or more.
- The toilet door is 1000mm wide.
- The direction of transfer onto the toilet is to the left and right.
- There is 1000mm at the side of the toilet. There is 2000mm in front of the toilet. The toilet seat is 800mm high. The toilets have handrails.

Shop

Garden Shop

- From the main entrance to the shop, there is level access. The route is 800mm wide, or more. The door is 800mm wide.
- The route through the shop is 800mm wide, or more.

Cafe

- From the main entrance to this area, there is level access. There is a permanent ramp. The route is 2000mm wide, or more.
- The door is 800mm wide.

Getting around outside

Kailzie Gardens

- From the main entrance to the gardens, there is level access.
- The route is sloped. The route is 2000mm wide, or more.

Glasshouses

- From the main entrance to this area, there is level access. The route is 1000mm wide, or more. The entrance is 1000mm wide.
- Wheel chair users can access the main cupula of the glasshouses and the fushia house (approx 50% of glasshouse range)

Customer care support

Accessibility equipment

- We provide wheelchairs. Wheelchairs are free.
- Anywhere within the gardens. Poo bin on exit.
- You can hire mobility equipment from Galashiels Mobility by calling 01896 752951.

Customer care support

- Some staff have disability awareness training.
- We have other services for people with accessibility requirements.
- We will arrange to meet guests on arrival by appointment to assist with access